

Emergency Housing Handbook

Last Updated August, 1st 2020

Ali Forney Center

Emergency Housing Program

The goal of the AFC Emergency Housing is to assist LGBTQ young people who are homeless/at risk of becoming homeless to achieve housing readiness and increase stability. Depending on the site, the program lasts from 1- 3 months, and we hope residents will ultimately graduate into the more independent TIL or TLP programs, which prepare residents for independent living.

This handbook will serve as a guide for residents and staff of the expectations and requirements within the program. Below you will find a snapshot of the program in the Basic Information section and a comprehensive overview of the following sections: Program Requirements, Resident Services, Discipline, Tier System, and Policies.

BASIC INFORMATION

Length of stay:

16-21 year olds: 1-2 months 21-25 year olds: Up to 3 months

Age Requirements:

16 – 25 (age out at 25)

Goal:

The goal of the AFC Emergency Housing is to assist LGBTQ young people who are homeless/at risk of becoming homeless to achieve housing readiness and increase stability.

Services:

- Home Cooked Meals
- Metro Cards
- Laundry Stipend (or on-site laundry)
- Case Management
- Community Meetings
- Independent Living Skills
- Mental Health Therapy
- Outside Referrals

Program Requirements:

- Identify as LGBTQ.
- Homeless or at risk of becoming homeless
- PPD within the past year
- HIV consultation
- Psychiatric evaluation

- Attend weekly case-managementFollow house-rule

The Ali Forney Center Housing Cover Sheet

	My Information:	
Name:		_
Legal Name (if differen	nt):	
Preferred Gender Prono	oun:	
Race:		
Date of Birth:	Place of Birth:	
Social Security Numbe	r:	
Referral Source:		
My Phone:	Contact Information:	
My Email:		
Parent Information:		
Name:		
Address:		
Phone:		
	Resident refuse to provide Parental Information	
Emergency Contact Inf	ormation:	
Name:		
Relation To Client:		
Phone:		
Address:		
Email:		
Does this person know	you are living here? Y/N	
What name and pronou	n does this person know you as?	
	Medical Information:	
Medicaid #:		
Allergies:		
Medical Conditions:		
Current Medication:		

Staff:	Date:	Time :
Client:	Date:	

The Ali Forney Center

Emergency Housing Intake Checklist

Face Sheet has been filled out and is in the front of chart, NO BLANKS!

Immediate Service / Support Goals identified and documented, signed by staff and resident

Pages 4-9 of Resident Handbook have been reviewed and signed by resident and staff person.

Reasons for immediate discharge were discussed.

Resident was informed that if they are on prescribed psych meds that we must hold them in CAPS box and distribute as prescribed.

House schedule and hours were told to resident.

Extended curfews were explained to resident.

Resident was given Case Manager Assignment and contact information.

Resident was informed this is a confidential site. No friends, lovers, parents, or house visits should be brought to this site. Write up will be given if this happens.

Residents have been informed of the Grievance Policy.

If Residents are unable to read or write, Residents can file a verbal Grievance and staff is required to fill out the Grievance form.

Resident was informed they must launder all of their clothing upon entry. Resident was also informed of assigned laundry day by room placement.

Resident was given linens, toiletries, and 2 locks.

Resident was informed metro cards are given on Thursday AM. Resident provided with 2 single rides per day until Thursday. (If there are no single rides in the house, staff should go purchase single rides with petty cash and bring back the receipt.)

Ι	ntake completed by: Time: Date:		
1.	The Ali Forney Center Rules of Conduct I understand I am allowed a maximum of two suitcases worth of property while residing at the Ali		
2.	Forney Center Crisis Shelter. I will not engage in a physical altercation with my fellow peers or staff members in or around the facility, doing so will result in automatic dismissal from the program.		
3.	I will not threaten my peers or Staff. Threats of violence (whether they be verbal threats, physical threats, or possession of weaponry) will result in automatic discharge. (Including Cyber threats or bullying).		
4.	I will treat all staff and my fellow peers with respect. I will only use preferred gender pronouns (PGP) and names and I agree to uphold AFC's trans-affirming environment.		
5.	I will not engage in any sexual activity or romantic relationships with fellow clients in or around the facility as it is against AFC policy to be romantically involved with a housemate. If a romantic relationship develops, I will be transferred to another program site.		
6.	I will not solicit sexual acts or sexually harass my peers or staff.		
7.	I will not steal anything from the program, staff, building or any fellow residents.		
8.	I will not possess, use, or sell drugs, alcohol and/or related paraphernalia in or around the facility.		
9.	I will not carry or use a weapon while in or around the facility. Doing so will result in automatic dismissal from the program.		
10.	I will complete my chores and clean up after myself daily.		
11.	I will wear a shirt and shorts/pants/skirt at all times while in the apartment. To respect roommates' privacy, changing of clothes can only take place in a bathroom.		
12.	I will respect the wake-up policy. This means waking up on time, following the shower list, and leaving the house by closing.		
13.	I will respect lights out policy. This means that I will be in my bed. Talking with other residents, talking on my phone, or reading after lights out is not allowed. (11pm Sun-Thurs, 2 am Fri-Sat)		
14.	I will inform staff at all times when I'm exiting the house.		
15.	I will meet with my Case Manager weekly on the assigned days.		
16.	I understand that if my behavior is disruptive, I may be discharged from AFC.		
17.	I will not bring any visitors in or around the Facility and I will not give any information about my fellow housemates to anyone. We are a confidential site.		

Date: _____

18. I will not video or tape record in the Facility without prior consent, and I understand that public releasing of any video or audio recording at an AFC site without prior consent will lead to an immediate discharge.

I have read and understand the responsibilities of Ali Forney Center residents. I understand that non-compliance

with any of these responsibilities could result in a discharge.

Staff:

Client: De	ate:
Day Programming	
Policy Statement:	
I understand that while residing within the Ali Form 10:30am groups are mandatory unless a work or school schedulare optional - if a resident is on site for the afternoon group, they will not be penalized.	ale is presented. Afternoon groups
I have read and understand the Day Programming Policy of	the Ali Forney Center.
Write Up Policy	
The Ali Forney Center is committed to maintaining Therefore, we encourage our residents to follow our Write up Po	
If a resident receives 7 write ups within ANY 30 day period three Write Ups while on Contract equals Probation; one W result in a discharge.	-
We ask that our residents strive to uphold the rules of the program Housing Program rules. While in our housing program, if you staff will work to support you in addressing this issue. Repeate jeopardize one's stay with us.	are struggling with AFC's policy,
I have read and understand the Ali Forney Center Write Up agree to respect this policy while attending Ali Forney Center	
Staff:	Date:
Client:	Date:

DYCD Policy

The Ali Forney Center is committed to maint Therefore, we encourage our residents to follow our DYCD	2
If a resident has 3 consecutive no shows it will result in home at all for 3 nights.	a discharge. This means not coming
We ask that our residents strive to uphold the rules of the pr Housing Program rules. While in our housing program, if staff will work to support you in addressing this issue. Rep jeopardize one's stay with us.	you are struggling with AFC's policy,
I have read and understand the Ali Forney Center DYC to respect this policy while attending Ali Forney Center	1 1 1 5 5
Staff:	Date:
Client:	Date:

The Ali Forney Center Declaration of Confidentiality

As an Ali Forney Center resident, you have the right to confidentiality. This means that staff does not have the right to share any information about you verbally or in writing with anyone outside the agency without your written consent. However, in some cases, we must bring outside individuals into the relationship, without your consent, to ensure your safety and well-being and that of others.
Essentially, everything you say/do/express is confidential EXCEPT:
 ☐ Intent or plan(s) to harm yourself ☐ Intent or plan(s) to harm another person ☐ Knowledge or case(s) of a child being abused/harmed
Also, please note that information about you may be shared with co-workers and supervisors at Ali Forney Center at large <u>only</u> to obtain professional guidance and suggestions regarding treatment planning. Discretion will be used.
My signature below means that I have read the above confidentiality policy and that I fully understand my rights as a participant.
FaceTime Policy
As an Ali Forney Center resident, you have the right to Privacy. This means that you do not have the right to face time within any Emergency Sites, noncompliance in this area will result in a write up.
My signature below means that I have read the above face time policy and that I fully understand my rights as a participant.
Staff: Date:
Client: Date:

The Ali Forney Center Medication Policy

Policy Statement:
I understand that while residing within Ali Forney Center housing programs all medications must be turned into staff at time of intake or when a new prescription is filled. All medication will be stored in the CAPS box.
I have read and understand the Medication Policy of the Ali Forney Center.
PPD Test Policy
It is a requirement of our housing program that you have had a recent PPD test. If you have not had a test done in the last 6 months, you will need to get one done in the next 72 hours.
• I have received a PPD test within the last 6 months and will work with my case manager on getting a copy of my results.
• I have not received a PPD test within the last 6 months. I have received a referral of where I can get the test done, and am aware that I need to do this within the next 72 hours or my stay with the Ali Forney Center may be at risk.
HIV Test Referral
Your health is important to us.
Have you seen a <i>Health Counselor</i> at the Drop In?
Please do!
**Sign below to acknowledge that you have been informed about our Health Counselors and that you have been referred to them. Below is also a list of other Health Education/HIV testing sites you can visit.
Staff: Date:

Date: _____

The Ali Forney Center Universal Precautions

Policy Statement:	
I understand that while residing within the Ali follow all Precautions and safety tips. At any time clie around Safety tips to staff.	, , , ,
I have read and understand the Universal Precautions	Policy of the Ali Forney Center.
Child Welfar	<u>e</u>
Policy Statement:	
I understand that while residing within the Ali encouraged to inform clients of all Child Abuse and Negl	, , , ,
I have read and understand the Child Welfare Policy	of the Ali Forney Center.
Staff:	Date:
Client:	Date:

The Ali Forney Center Right-to-Search Policy

Policy Statement:	
I understand that while residing within Ali unannounced house search may be conducted at a controlled substances, alcohol, or any weapon is immediate discharge.	ny time by staff. If paraphernalia, drugs,
I have read and understand the Right-to-Search Po	olicy of the Ali Forney Center.
Shade-Free l	<u>Policy</u>
Policy Statement:	
Ali Forney Center is committed to maintaining necessary services throughout our agency. Our doors others, and the space they are in. As a client, we ask to SHADE-FREE during all of our programming.	are open to clients who respect themselves,
In the event that you are shady in one of our programs continue to be shady in any of our daytime programs of disrespectful and shady in our housing program you warning. Further violation of this policy in any of our consequences.	you will be asked to leave. If you are being will receive a write-up after your first
Bullying is a form of Shade and is not tolerated at AF disciplinary action.	C. Continued bullying could result in
I have read and understand the Ali Forney Center agree to respect this policy while attending Ali For	
Staff:	Date:
Client:	Date:

The Ali Forney Center Smoke break Policy

Policy Statement:		
I understand that while residing within the Ali Forney Center Emergency Housing Program, all residents are required to ring the buzzer before entering the site, noncompliance in this area will result in a write up.		
I have read and understand the Smoke Break Policy of the Ali Forney Center.		
Client Grievance Policy		
Policy Statement:		
Clients have recourse to make formal complaints about the quality of the services provided by AFC staff.		
Clients are given notice of the Grievance Policy during the Intake Assessment. At any time thereafter, clients can bring any concerns regarding staff conduct to the attention of the Supervisor by filling out a Grievance Form. If the problem is with the Supervisor, they may bring their concern to the attention of the Program Director by filing out a Grievance Form. If the problem is with the Director, they may bring their concern to the attention of the Executive Director by filing out a Grievance Form.		
The Supervisor/Program Director/Executive Director will investigate any allegations brought forth by clients and will respond to the clients as appropriate. Both the client's Grievance Form and the Grievance Response are filed.		
I have read and understand the grievance procedure of the Ali Forney Center residents. I agree to follow the above procedures if I need to state a grievance.		
Staff: Date:		
Client: Date:		

The Ali Forney Center

Belongings / Co-Mingling Contract

- 1. I understand that I am responsible for all of my belongings. The Ali Forney Center is not responsible for my belongings.
- 2. I understand that while in housing, my personal property (money and/or belongings) will not be co-mingled with that of the Emergency Housing program.
- 3. I understand that I will be provided with a locker, which will be locked, in which to keep my belongings. I understand that all of my belongings must be kept in this space, with the exception of one towel, one washcloth, one jacket, one pair of shoes/slippers and a laundry bag in which to keep my dirty clothes.
- 4. I understand that if I leave any of my belongings outside of the space provided by the Ali Forney Center they may be discarded.
- 5. I agree that I must take all of my belongings upon my departure from the Ali Forney Center. I understand that my belongings will be discarded if I do not take my belongings 72 hours (approximately 3 days) after my departure.

Personal Belongings Inventory Please list all the belongings and money that you brought with you below:		
1.	8.	
2.	9.	
3.	10.	
4.	11.	
5.	12.	
6.	13.	
7.	14.	

I have read and understand the responsibilities of the Ali Forney Center residents. I agree to comply with the personal belongings rules of the Ali Forney Center.

Staff:	Date:	
Client:	Date:	

Ali Forney Center Substance Use Policy

Policy Statement:	
The Ali Forney Center is committed to main Therefore, the possession and/or use of drugs, alcohol a the house is prohibited.	
We ask that our residents strive to maintain a safe spatial facility under the influence of drugs and/or alcohol. If, struggling with AFC's substance policy, staff will work which may include treatment recommendations. Repeate will jeopardize one's stay with us.	while in our housing program, you are to support you in addressing this issue,
I have read and understand the Ali Forney Center sub agree to respect this policy while attending Ali Forney	
Staff:	Date:
Client:	Date:

Ali Forney Center Drop In Center Policy

Policy Statement:
The Ali Forney Center is committed to maintaining a safe space for all residents. Therefore, housing residents are not allowed to access the Drop in Center after 5:30pm and on the weekends.
Drop In access after 5:30 and on weekends is by appointment only. A resident cannot arrive earlier than 15 minutes before the start time of their scheduled appointment and they must leave immediately after.
We ask that our residents strive to maintain a safe space for one another by abiding with the Drop in Center rules if, while in our housing program, you are struggling with AFC's policy, staff will work to support you in addressing this issue. Repeated disregard for AFC's policy will jeopardize one's stay with us.
I have read and understand the Ali Forney Center Drop In policy. By signing below, I agree to respect this policy while attending Ali Forney Center programs.
Zero Tolerance Policy
I understand that while residing within Ali Forney Center housing programs that any act of violence will result in immediate discharge.
This includes but is not limited to: <u>verbal threats of bodily harm to any degree</u> (for examples: "I'm about to smack you", "someone's gonna get hurt if they don't shut up", <u>threatening or menacing behavior or gestures</u> (for examples: cornering someone while in an argument, using any part of your body to intimidate someone), <u>any type of unwanted physical contact</u> (for examples: pushing up against someone, touching someone during an argument) and <u>fighting</u> .
Jokingly making threats of violence and/or play fighting also jeopardize the safety of the space and will not be tolerated. Consequences for engaging in those behaviors are treated the same as other acts of violence.
Heated verbal altercations can also jeopardize the safety of the space, and if staff present is unable to separate and calm the resident in a timely manner, they may also be discharged.
I have read and understand the Zero Tolerance Policy of the Ali Forney Center.
Staff: Date:
Client: Date:

The Ali Forney Center Racist Language Policy

Recognizing and appreciating the diverse collection of experiences, skills and perspectives of our staff and residents, AFC is committed to creating an anti-racist space for all. To uphold these values, AFC will take steps and actions towards residents, who engage in racist language-whether it is unintentional or when such language is used as a weapon towards staff and residents. Residents who engage in racist language will be required to complete the Hate Speech Resolution Protocol. If this continues to occur, this could lead to other disciplinary actions, up to discharge.
I have read and understand the Racist Language Policy of the Ali Forney Center.
Restorative Justice Policy
In an attempt to reduce the amount of discharges program wide, we are instituting new policies in regards to discharges. Whereas before you would be discharged for making indirect threats or play fighting, now you would receive a one day suspension, complete a hate speech or conflict Resolution Protocol and Mediation.
I have read and understand the Restorative Justice Policy of the Ali Forney Center.
Staff: Date:

Date: _____

Client:

The Ali Forney Center Client Service Plan

Client:		Case Ma	anager:		CSP Date:				
Reviews (Week 1:	initial and date): _Week 2:	Week 3:	Week 4:	(Week 5:					
Discontinu		- Objective Met, MO -	– Modify Object	ive, N – New O	bjective, D -				
Long-Term Goal: HEAL	TH. (HIV Status:)							
Client needs an updated ph	ysical, PPD and HIV test	t. Client reports no oth	ner health needs	at this time.					
Short-Term Objective						Stat	us C	ode	Date I
Client will be encouraged to schedule for physical and I	•	V test every 3 months.	CM will add cli	ent to the med	elinie	N			
Long-Term Goal: MENT	TAL HEALTH/SUBSTA	ANCE USE.							
Client reports no psychiatr	ic history and no substance	ce use. Client needs an	updated psych	evaluation.					
Short-Term Objective						Stat	us C	ode	Date I
Client will be scheduled to	receive a psych evaluation	on. Client will update	CM if they have	any mental hea	lth needs.	N			
Long-Term Goal: HOUS	ING.								
Client wants to live in a TI	L until ready to live inde	pendently.							
Short-Term Objective						Stat	us C	ode	Date I
Client will complete an AF available at other TILs in N	• •	will assist client in ide	ntifying appropr	iate beds as the	y are	N			
Long-Term Goal: ENTIT	TLEMENTS.								
Client does not have their l	Birth Certificate, NYS ID	and/or social security	card.						
Short-Term Objective						Stat	us C	ode	Date I
Client will attend the birth escort.	certificate escort. Client	will attend the social s	ecurity escort. C	lient will attend	I the DMV	N			
Long-Term Goal: VOCA	TIONAL/EDUCATION	NAL							
Client is interested in obtain	ning their GED and look	ing for part time emplo	oyment.						
Short-Term Objective						Stat	us C	ode	Date I
CM will discuss AFC's LE will identify GED program	1 0	CM will assist client i	n looking for par	rt time employn	nent. CM	N			
I have parti	cipated in the development	of this Service Plan and a	agree to comply w	ith the terms:					
Client Sign	ature			Date					
Youth Cou	nselor Signature			Date					
Supervisor	y Review			Date					

Transitional Housing Application Cover Sheet

oportive Housing track? //No he Ali Forney Center's I Service Plan
<u> </u>
<u> </u>
<u> </u>
t or Crisis programs)
he last year
ation for health insurance
the following as possible:
O program
ected submission dates

If you have any questions, contact Dahana Louis, Senior Director of Transitional Housing. Dahana can be reached at or dlouis@aliforneycenter.org.

Thank you!

Transitional Housing Program Application

Today's Date:			
Applicant Name (preferre	ed):		
Applicant Full Name (leg	;al):		
Date of Birth:		Age:	
Contact Info (email or ph	one-required):		
Do you identify as:	() Gay () Lesbian () Bisexual () Straight () DL () MSM () Queer () Not listed (ple	(() Male() Female() Transgender() Intersex() GNC/Non-binary
What is/are your persona	gender pronoun(s)? _		
Please describe your curr	ent living situation, inc	cluding AFC	site name if applicable:
Are you currently employ	ved? Where?		
How many hours do you	work per week?		
What is your hourly wage	e?		
Do you have your GED o	or H.S. Diploma?	Y N	

I have received a copy of the Handbook as Signature_	nd know the expectations of the program
Are you enrolled full time or part time?	
If yes, where are you in school?	
Are you currently in school?	Y N

Please attach your response to the following essay questions on a separate piece of paper:

- 1) Why are you interested in applying to the Ali Forney Center Transitional Housing program?
- 2) Please describe the past year of your life. Include both challenges and accomplishments.
- 3) What are your goals and hopes for the future? How will your acceptance into Transitional Housing influence these goals?
- 4) What might challenge you in Transitional Housing? What will you *bring* to the program (not including your suitcase, etc.)?

To	Whom	It May	y Concern

This letter is to verify that	(name) is currently a client of the
Ali Forney Center. The Ali Forney Center (AFC) is	an emergency shelter and drop-in
center for LGBTQ youth and young adults, 16-24 years	ears old experiencing homelessness.
Clients are provided with medical care, mental healt	th care, and case management
services through the Ali Forney Center.	
(name) completed an intake with	the Ali Forney Center on
(date.)	
Sincerely,	

Name
Title
Ali Forney Center
321 West 125th Street
New York, NY 10027
----@aliforneycenter.org

Ali Forney Center

Carátula de Aplicación para Vivienda Transicional

Nombre del Aplicante:	Fecha:
Coordinador de Caso:Apoyo? Coordinador de Caso en Centro Social:	_ Para Vivienda con Si/ No
Especialista de Salud Mental:	<u> </u>
Se sugiere que presente los siguientes documentos co Programa de Vivienda Transicional del Centro Ali F el desarrollo de su Plan de Servicios:	
Formulario de aplicación completa (adjunto)
Evaluación Psychosocial- dentro de los últin	mos 6 meses
Examen físico, incluyendo la prueba de tube	erculosis dentro de un año
Evaluación psiquiátricadentro de los últin	nos 6 meses
Prueba de seguro médico activo O prueba de su apl	icación para seguro médico
Prueba de Estampilla para Alimentos (si es elegible	e)
Identificación o prueba de aplicación para c	ualquiera de los siguientes
documentos:	
Tarjeta de Seguro Social Partida de Nacimiento Tarjeta de identificación del Estado Tarjeta de Residencia (green card) or documento	cumentos de trabajo, si es
•	
Copia de su Hoja de Vida	1 D 1 C
Prueba de ingresos y/o prueba de asistencia a la esc	cuela o Programa de Competencia
de la Escuela Preparatoria (GED)	
Copias de sus horarios (clases, pasantías, tr	rabajo, etc.)
Documentos pendientes? Incluya información releva entrega de documentos	ante y fechas esperadas para la

22

Applicantes serán entrevistados apenas un a cama se vuelva disponible. Si tiene alguna pregunta, por favor contacte a Stacey Lewis, Directora Principal de Vivienda Transicional y Desarrollo Personal. Puede contactar a Stacey al (212) 206-0574 ext. 128 o slewis@aliforneycenter.org.

Gracias!

Aplicación de Programa de Vivienda Transicional

Fecha de Hoy:		
Nombre del Aplicante (prefe	rido):	
Nombre Completo del Aplica	ante (legal):	
Fecha de Nacimiento:		Edad:
Información de Contacto (en	nail/teléfono):	
Te identificas como:	() Queer () No en la lis	() Genero No Conforme No Binario ue tiene relaciones con hombres (MSM) ista (por favor especifique)
Cuales son tus pronombres d	e género person	nal (PGP)?

Por favor describe tu situación de vivienda actual, incluyendo al Centro de Ali Forney si es aplicable:

Por favor adjunte sus respuestas a las siguientes preguntas en forma de un ensayo en un pedazo de papel separado:

- 1) Porque estas interesado en el Programa de Vivienda Transicional del Centro de Ali Forney?
- 2) Por favor describa el último año de tu vida. Incluye los retos y también los logros.
- 3) Cuales son tus metas y aspiraciones para el futuro? Cómo influenciará tu metas el ser aceptado a la Vivienda Transicional?
- 4) Cuáles son algunas cosas que serian en un desafío en Vivienda Transicional? Qué cosas vas a traer al programa (aparte de tu maleta, etc.) ?

The Ali Forney Center Transgender Housing Application

Applicant Name (preferred):	Date:
Case Manager: Transmasculine/Transfeminine	Applying to:
Date of Birth:	Turn 21 on:
PGP:	
How can we contact you?	
How do you make money / support yours	elf?
Do you have your GED or high school dip Are you currently in school? Where? Where?	
Do you consider yourself to be transgende	er?
What does transition mean to you? Wher	re do you see yourself in this process?

What is your current living situation?	
What do you hope to accomplish while in this program?	
Do you have any worries about staying in housing specifically for transgender people?	
What are some of your long term goals or dreams?	

Harlem Drop-In:

Harlem provides services for all AFC clients, from vocational and educational services, supportive groups, and independent living skills development. Lunch and snacks are also provided. Please see your Case Manager for more information. Housed residents are not allowed to access services after 5:30PM unless you have a scheduled appointment.

Case Management:

Residents must attend weekly meetings with their Case Manager. These meetings should happen consistently at the same time each week. The purpose of these meetings is either to create the monthly treatment plan or to visit the treatment plan and track progress. In addition, this is a time and space for residents to discuss other goals they may have with their Case Manager (family relationships, queer issues, career goals, substance abuse issue, etc.) to go above and beyond the program requirements. It is also a time to discuss one-on-one issues regarding the house and other residents. Weekly participation of Case Management will result in a 2 hour curfew extension.

you cannot make it to CM, please let your Case Manager know ahead of time.

Resident Advisory Board:

The Resident Advisory Board (RAB) is a space for AFC clients to discuss community living. They will work together with staff members on projects such as quality improvement efforts, peer leadership, mutual-aid and community involvement. Other outcomes include building leadership and positive social networks.

Community Meetings:

All residents must be present for the weekly community meeting. Meetings are co-facilitated by staff and residents, who are responsible for taking & distributing minutes. Community Meeting happens at the following times: **Mondays at 4:00pm.**

Independent Living Skills:

These skills include budgeting, housekeeping, hygiene, cooking, banking, time management, etc. Residents may either request assistance with these skills or they may be presented by the Youth Counselor.

Mental Health Therapy:

Residents can request this service at any time through their Case Manager, who can set up an appointment with an AFC therapist.

Outside Referrals:

This includes referrals to agencies outside of AFC for educational and/or vocational opportunities, medical/dental care, legal services, mental health services, permanent housing placements, etc. Please see your Case Manager for more information.

HARLEM SERVICES:

Schedule of Services Ali Forney Drop-In Center Monday-Friday, 8am-8pm Tel: 212-206-0574 321 West 125th Street New York, NY 10027

Monday:

<u>Activity</u> <u>Location</u> <u>Time(s)</u>

HIV Testing Harlem Center Monday - Friday: 8am - 11am, 2pm - 8pm

Saturday & Sunday: 11am - 5pm

Dr, Medical Assistant Harlem Center 9am to 5pm

Tuesday:

<u>Activity</u> <u>Location</u> <u>Time(s)</u>

Psychiatrist Harlem Center 10am to 4pm* (referral required)

DoctorHarlem Center9am to 12pmMedical AssistantHarlem Center9am to 4pm

Wednesday:

<u>Activity</u> <u>Location</u> <u>Time(s)</u>

UJC Legal Clinic Harlem Center 10am to 12pm

Thursday:

ActivityLocationTime(s)Dr, Nurse, Medical AssistantHarlem Center9am to 5pm

Psychiatrist Harlem Center 12:30 to 4pm* (referral required)

Friday:

<u>Activity</u> <u>Location</u> <u>Time(s)</u>

Saturday:

ActivityLocationTime(s)NurseHarlem Center2pm to 5pm

Insurance Enrollment Hours

Monday: 9am - 12pm [Katherine-IFH]

Tuesday: 9am - 5pm [Mike-Callen-Lorde, Katherine- IFH]

Thursday: 9am - 5pm [Oscar- IFH] Friday: 9am - 5pm [Katherine- IFH]*

Monthly Escorts:	Daily Intake Hours:		Daily Food Activities:
1st Wednesday: Social Security	Monday:	10am to 3pm	Breakfast: 9am to 10:00am
2 nd Wednesday: Birth Certificate	Tuesday:	10am to 4pm	Lunch: 12:00pm to 1:00pm
3 rd Wednesday: State	Wednesday:	10am to 3pm	Dinner: 6:00pm to 7:00pm
Identification	Thursday:	10am to 4pm	
	Friday:	10am to 4pm	
	First come, first served basis.		

^{* =} Escort will happen from AFC Harlem Center to All Angels Health Clinic located at: 251 West 80th Street, New York, NY

If you want more information, please feel free to contact AFC Harlem Center at 212-206-0574.

POINT SYSTEM

Using Points

Residents can use ONLY one extended each day Sun- Thurs (12am). They may use only 2 extended per night on Friday and/or Saturday provided that the resident has enough points to redeem.

Sunday to Thursday: Redeeming Points: 2 points = 2 hrs curfew extension until 12am

Friday and Saturday Redeeming Points: 2 points = 2 hrs curfew extension until 2am

Any resident that redeems points for an extended curfew and does not return to the site by their prescribed time will lose -8 points.

YC's will add points for completing chores, extra **ASSIGNED** chores and attending Case Management.

YC's will be deducting points for not completing chores, missing curfew, no shows and not attending Case Management.

Residents should no longer be receiving write ups for missing curfew, case management or not completing their chores unless they have no points to redeem.

Once a resident has no points to redeem, the regular write system resumes.

DISCIPLINE

If resident behaves in a way that violates Housing policy (including but not limited to breaking curfew, not completing chore, having a "no show", disrespecting another resident or Youth Counselor, or a verbal argument) they will be given a **write up**. After a number of accumulated write-ups, they may be placed on **contract** or **probation** (see below). The Youth Counselor on duty will inform the resident of their consequence and document it. The **Write Up/Contract/Probation Form** will be signed by residents and filed in their chart. If the resident refuses to sign the form, the Youth Counselor will document this on the form. Signing the form is not an acknowledgement of breaking policy by the resident, but simply acknowledgment that they have received a consequence from the Youth Counselor.

Contracts:

If a resident receives 7 write ups within ANY 30 day period, they will be placed on a two-week contract. Additionally, a resident can be placed on a contract if the case manager or supervisor has determined that additional structure is needed around a specific area, such as employment, roommate relations, or self-care. The details of the contract would be determined by either the case manager and resident, or the treatment team if necessary.

Probation:

resident receives 3 write-ups while on contract, they will be put on a week probation.. If a resident successfully finished their probationary period, their write-ups will reset.

Discharge:

resident receives 1 write-up while on probation, they will be discharged. The Emergency Housing Supervisor or Director must approve an involuntary discharge. Any physical altercation or threat will result in immediate discharge on the spot.

PROGRAM REQUIREMENTS

Psychotropic medication:

To insure the safety of all of our residents we require our residents to turn-in all prescribed psychotropic medication. It will be kept locked-up and only accessible by staff. Staff is not responsible for medication compliance, but will provide reminders if requested.

Chores:

Each site has a list of chores that must be completed by residents daily. In addition, residents are also responsible for keeping their bedrooms clean, passing daily room inspections, and participating in weekly deep cleaning (see below). Staff will check when chores are completed and check off the chore list. Residents are required to inform staff when chores are completed. If a chore is not done on time or does not meet the standards of the Youth Counselor, a **write-up** will be issued. Please see a Youth Counselor for more information including the timeframe for completion.

Community Meetings:

The community meeting is a weekly house meeting where residents can bring up apartment issues, concerns, needs, and program suggestions. It is mandatory that all residents attend the weekly community meeting.

Curfew times:

Emergency residents need to be in the house by the time specified and are responsible for taking all possible train delays into consideration when returning to the site. Consequences for not adhering to policies are stated in the discipline section of this document.

Deep Cleaning:

Deep cleaning is done **EVERY WEDNESDAY AND SUNDAY**. **Deep Cleaning must be completed by 3pm on SUNDAYS.** Youth counselors will work with the residents to ensure a clean and safe environment. **This needs to be completed by 10PM**. Residents who don't complete deep cleaning will receive a **write up**.

Laundry:

<u>All residents can complete laundry daily.</u> Residents must make sure to wash bedding as well. All residents should wash all dirty items every week during their stay in

emergency housing. Residents should have no more than two loads which should include linens. Laundry should start at 6pm, and should not extend past light's out, unless approved by the YC due to work or school schedule.

Roommate Agreements:

Residents are encouraged to complete a roommate agreement upon first arrival to a site, and any time there is a bedroom/roommate change thereafter. Staff may help facilitate the process if residents' request assistance. All forms will be kept in residents' folders for reference.

ARETHA (Always Respect Everyone's Talent, Humanity, and Achievement)

AFC strives to maintain a safe space and an inclusive community for all of our residents. It is our philosophy that we **all** deserve a safe and respectful living environment. The community at AFC will remain shade-free and judgment-free, in the hopes that our residents will accept each other's differences and support one another in achieving their goals during their stay with us. Inability to adhere to AFC's respect policy may result in dismissal from our programs.

Computer/Phone Policy:

AFC respects the confidentiality and safety of every resident. Staff will never disclose that a resident lives in our housing. If there is a phone call for a resident the staff will tell the caller "I cannot confirm or deny that that person lives here, if you would like to leave a message and s/he does live here they will get the message". Residents should not tell others the address/phone numbers of AFC housing sites as confidential sites.

Residents are allowed to use program phones for employment/educational purposes only. Residents are allowed to use program computers for employment/educational, and checking email, staff will monitor computer usage.

Dating/Relationships:

In order to maintain a safe space and inclusive community for everyone present, dating among residents living in the same AFC facility is prohibited, in order to maintain a safe space and inclusive community for everyone present. If a relationship starts to develop, residents are required to notify a Supervisor or Director so that they can make any appropriate changes. Withholding this information may result in disciplinary action, including dismissal from our program.

Destruction of Property:

We ask that our residents respect the space in which they are living. Anyone caught in the act of destroying program property, including but not limited to slamming doors, throwing or ripping objects from the wall, or vandalizing the building will jeopardize their stay at AFC and may be held responsible for the repair of such destroyed property.

Good Neighbor Policy:

Disturbing the peace in or around any AFC site is a serious matter that will result in disciplinary action.

Loitering:

AFC clients who loiter at or around AFC residential sites are subject to immediate discharge.

Immigration Policy:

The Ali Forney Center will not discriminate based on one's citizenship status. In the Emergency Program, residents who are undocumented must agree to pursue such matters with the appropriate legal assistance.

Kitchen Policy:

Emergency Housing residents are not allowed to cook while residing with us; they can, however, use the microwave on their own or help Youth Counselors prepare meals. The kitchen closes to residents at 10:30pm nightly Sunday-Thursday and 11:30pm on Friday and Saturday.

Non-Discrimination Policy:

The Ali Forney Center takes discrimination very seriously and therefore violations, even those made in jest, may result in serious consequences. Residents cannot discriminate based on one's citizenship status, sexual orientation, race, culture, sex, gender identity, religion, language, disability, or HIV status. Violation of this policy will result in disciplinary action, up to and including termination from our program.

No-Shows:

A "no-show" is when residents enter the residence after 2:00AM, OR when residents do not return to the residence at all. Residents are expected to be present at the residence every night with the exception of planned and approved absences and failure to comply will result in a write-up.

Personal Belongings:

The Ali Forney Center is not responsible for lost or stolen property. Any personal belongings must be able to fit in designated storage areas only - additional storage will not be provided. Residents will be expected to remove any belongings that do not fit in the designated storage areas. When discharged, a resident has 72 hours to collect their belongings; items will be bagged and handed to the resident at the door; items will be discarded after 72 hours if arrangements to retrieve belongings have not been made.

Physical fighting:

Physical fighting is not permitted in or around AFC facilities. Engaging in a physical fight in an AFC facility will result in dismissal from our program.

Recording Policy:

Due to the confidential nature of our program, video or tape recording in any AFC site is forbidden without the prior consent of each person who is being recorded. Violation of this will result in a write-up and repeated disregard may result in a discharge. Publicly releasing any video or audio recording of an AFC site without prior consent will lead to an immediate discharge. Threats of video or tape recording may result in disciplinary action.

Sex Work Policy:

The Ali Forney Center does not judge those who presently engage in sex work, or who have engaged in sex work in the past. The Ali Forney Center promotes stable employment and encourages those who are capable of obtaining legal employment to do so. With this in mind, we will not consider illegal sex work as an acceptable form of employment to meet any employment requirements.

Sexual Contact:

Sexual contact is prohibited in and around all of AFC's facilities. Residents found engaging in sexual conduct may be dismissed from our programs.

Smoking Policy:

Smoking is prohibited inside all of AFC's facilities. This includes smoking out of windows and from balconies and/or verandas that may be found in our residences.

Theft:

Theft will not be tolerated in AFC facilities. Please respect your fellow residents' belongings and the belongings of the program. Anyone caught in the act of stealing from a program member or from the program will jeopardize his/her stay at AFC.

Travel Policy:

Residents requesting to travel during their stay may do so if they follow the guidelines stated by the Case Manager. These guidelines include but are not limited to: proof of travel (copy of bus/plane ticket); contact information at destination; set arrival and departure dates; and resident must exhaust all overnights before a pass will be granted.

Verbal threats:

Verbal threats are not permitted in or around AFC facilities. Threatening the safety of another program member will result in dismissal from our program.

Violence:

Violence is not permitted in or around AFC facilities. The term violence refers to any form of physical violence, verbal harassment, threats of violence, and/or destruction of property. Taking part in any violent activity while in or around AFC facilities will result in dismissal from our program.

Weapons:

Weapons are not permitted in or around AFC facilities. Possession of a weapon in an AFC facility will result in dismissal from our program. If upon intake you have a weapon, please hand it to a Youth Counselor so it can be confiscated and this will not affect your housing.